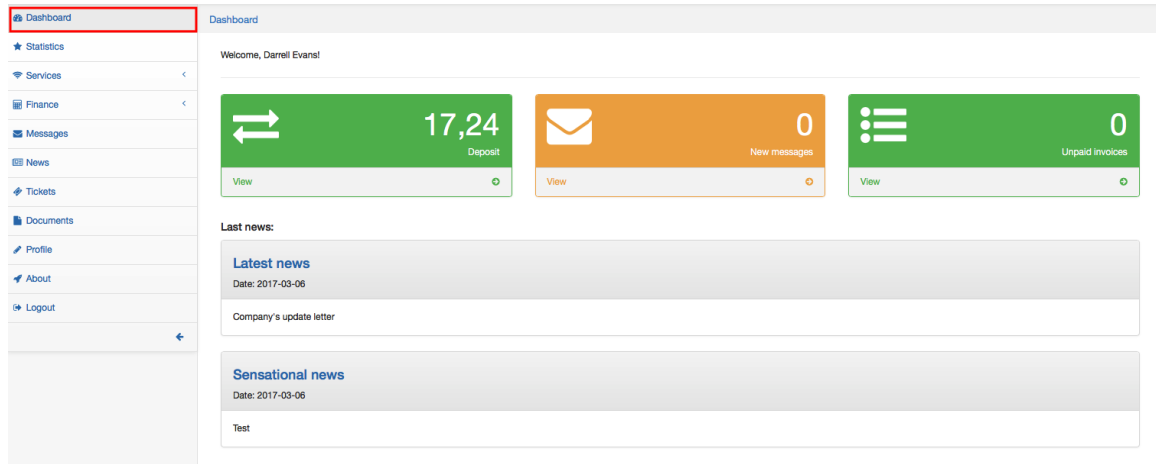


End User Portal Guidelines (rev. 1.0)

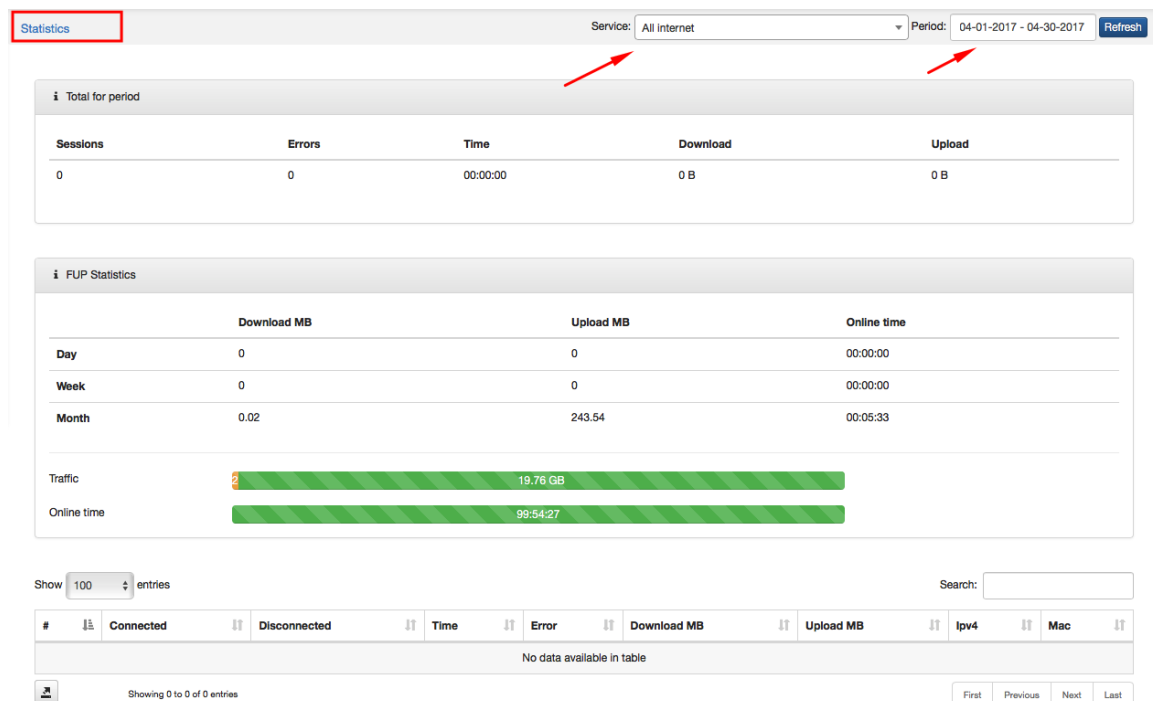
Customer portal provides each customer a private access to his Account containing information on his services and its statistic, financial aspects of provided services. Customer can also check here his profile, latest news and updates, important documents including financial documents, all messages received or tickets submitted for support.

A Side panel of customer's account in portal can display following Modules:

- **Dashboard** - can display general information about customer current balance, unpaid invoices.



- **Statistics** - shows statistic of the services customer is using. In the top-right corner of the screen customer can choose type of the service to be displayed in statistics and period of time.



Sessions	Errors	Time	Download	Upload
0	0	00:00:00	0 B	0 B

	Download MB	Upload MB	Online time
Day	0	0	00:00:00
Week	0	0	00:00:00
Month	0.02	243.54	00:05:33

#	Connected	Disconnected	Time	Error	Download MB	Upload MB	Ipv4	Mac
No data available in table								

- **Services** - show all customer's services such as *Internet*, *TV* or *Custom services*.

Services

Internet									
ID	Description	Plan	Price	Start date	End date	Login	IPv4	Actions	Status
12	WIFI 5 MB 1:5	WIFI 5 MB 1:5	10,00 USD	02-22-2016	04-18-2017	test	10.5.50.4		Disabled
109	WDSL 30 Mbps	WDSL 30 Mbps	500,00 USD	04-19-2017		test	10.5.50.4		Active

Voice							
ID	Description	Plan	Price	Start date	End date	Phone	Status
8	Mobile 7	Mobile 7	7,00 USD	04-21-2017			Active

- **Finance** - displays financial information such as *Transactions, Invoices and Payments*. Here customer can view or download them by clicking on *View icon* or *Download icon* in Operations column.

Payments

Show 100 entries

ID	Date	Payment type	Sum	Comment	Invoice number	Operations
80	04-21-2017	Cash	50,00	Deposit top up		

Showing 1 to 1 of 1 entries

Totals

Type	Amount	Total
Cash	1	50,00 USD
Total	1	50,00 USD

- **Documents** - contains any documents which can be important for a customer, such as Agreements, Additional Agreements, manually made Invoices, Certificates etc. Customer can view and download them from here by clicking on *Download icon* in Actions column of the table.

Documents

Show 100 entries

ID	Title	Date	Description	Actions
7	Agreement	04-19-2017 03:40 PM	customer agreement	

Showing 1 to 1 of 1 entries

- **Profile** - shows customer's main contact and access information. If fields are marked in white customer can change information in them, if they are dimmed customer can only view that information.

Profile

Login	<input type="text" value="000014"/>
Name	<input type="text" value="Darrell Evans"/>
Email	<input type="text" value="DarrellEvans@gmail.com"/>
Phone	<input type="text" value="+420 77355555"/>
Street	<input type="text" value="Hevlinska 15"/>
Zip	<input type="text" value="15521"/>
City	<input type="text" value="admin"/>
New password	<input type="text"/>
Confirm password	<input type="text"/>
Current password	<input type="password" value="....."/>

Save

Customer portal can be configured according your and your company needs. To configure Customer portal click on *Config* → *Main* → *Portal*. The main sections to configure here will be:

1. Main
2. Menu
3. Dashboard
4. Profile
5. Statistics
6. Services
7. Finance
8. Additional attributes in profile.